

# Shipping Policy

## **Our Company Commitment to Children's Privacy:**

Protecting children's privacy is especially important to us. It is our policy to comply with the Children's Online Privacy Protection Act of 1998 and all other applicable laws. Therefore, we restrict our Web site to persons eighteen years or older.

## **Online Shopping:**

At some Web sites, you can purchase products and services or register to receive materials, such as a newsletter, catalog or new product and service updates. In many cases, you may be asked to provide contact information, such as your name, address, email address, phone number, and credit/debit card information.

If you complete an order for someone else, such as an online gift order sent directly to a recipient, you may be asked to provide information about the recipient, such as the recipient's name, address, and phone number. Our company has no control over the third parties' use of any personal information you provide when placing such an order. Please exercise care when doing so.

If you order services or products directly from our company we will use the personal information you provide only to process that order. We do not share this information with outside parties except to the extent necessary to complete that order.

YOU MUST BE EIGHTEEN (18) YEARS OR OLDER TO ACCESS THIS WEB SITE. IF YOU ARE UNDER EIGHTEEN YEARS OF AGE, YOU ARE NOT PERMITTED TO ACCESS THIS WEB SITE FOR ANY REASON. DUE TO THE AGE RESTRICTIONS FOR USE OF THIS WEB SITE, NO INFORMATION OBTAINED BY THIS WEB SITE FALLS WITHIN THE CHILD ONLINE PRIVACY ACT (COPA) AND IS NOT MONITORED AS DOING SO.

## **Public Forums:**

Please remember that any information you may disclose in any Member Directory or other public areas of our Web sites or the Internet becomes public information. You should exercise caution when deciding to disclose personal information in these public areas.

## **Our Company's Commitment to Data Security:**

Services and Web sites we sponsor have security measures in place to protect the loss, misuse, and alteration of the information under our control. While we make every effort to ensure the integrity and security of our network and systems, we cannot guarantee that our security measures will prevent third-party "hackers" from illegally obtaining this information.

## **Where to Direct Questions About Our Privacy Policy:**

If you have any questions about this Privacy Policy or the practices described herein, you may contact us through the contact information provided on this Web site.

## **Revisions to This Policy:**

Our company reserves the right to revise, amend, or modify this policy, our Terms Of Service agreement, and our other policies and agreements at any time and in any manner, by updating this posting.

## **Refund Policy**

1. Returns are allowed within 14 days.
2. Returns must be unused and unopened.
3. Shipping costs will not be refunded.
4. Customer is responsible for the return shipping costs.
5. Refunds will not be issued until the product has been confirmed received, but once received every effort must be made to handle the refund same day.
6. All refunds require RMA.
7. Disposition of unopened refunded products to be decided.
8. There is a 15% restocking fee for all product returns.

During the checkout process you will be given the complete terms of your purchase. Included in those terms is your clear understanding that we are selling these products as containing CBD (cannabidiol) from hemp oil. These products have not been evaluated by the FDA. We are committed to complete compliance with FDA regulations and as such, because these products have not been evaluated by the FDA, we make no claims as to any extra benefits for products containing CBD (cannabidiol). If you decide to purchase our products, you are drawing your own opinions as to any additional benefits or use these products may provide. Your acceptance of the terms of purchase means you agree to and understand the refund policy.

## **Damage During Shipping**

We take customer satisfaction very seriously. All of our products are tested for quality, and all shipments are carefully inspected before leaving our warehouse. Please check your shipment carefully upon arrival to ensure it has not been damaged during shipping. All claims for damaged product must be made within 72hrs. Please contact us and provide detailed information for any product damaged during shipping within that time.

## **International Orders**

In some countries, you may incur some extra shipping charges for end-point drop off, tax tariffs, and other charges. If purchasing from a country outside of the United States, we implore you to do your own research about these possible charges prior to making a purchase. You will not be reimbursed or refunded based on these extra charges.